

## FlexStat Backplate Incompatibility

Released August 2013

### Applicable Models

FlexStats.

### Issue

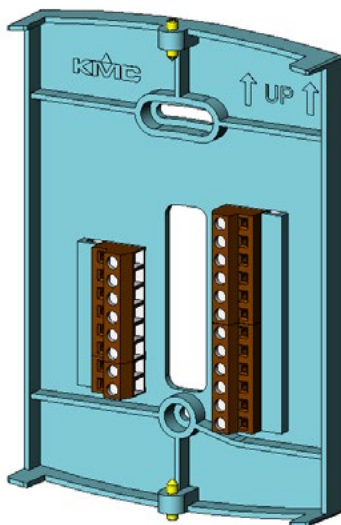
The original BAC-10000 series FlexStats (discontinued in August 2013) had three external inputs. Newer BAC-12xxxx/13xxxx/14xxxx FlexStats have six external inputs and are not compatible with the older BAC-10000 series backplates.

BAC-12xxxx FlexStats (with extra pins) can be (improperly) plugged into a BAC-10000 series backplate, resulting in the power, inputs, and MS/TP communications connections being mismatched. **In such a case, that FlexStat will be damaged and possibly the MS/TP communications circuitry of other FlexStats on the same MS/TP network! Even after replacing the backplate and installing a new FlexStat, other FlexStats on the network might no longer communicate properly on the network!**

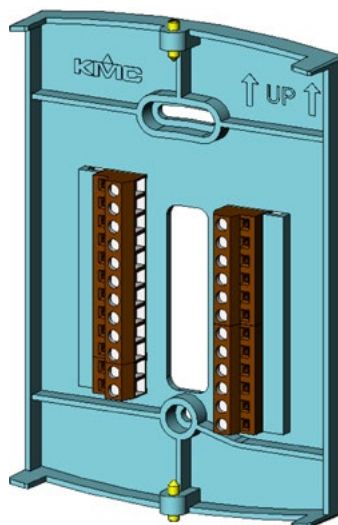
BAC-13xxxx/14xxxx CO<sub>2</sub> FlexStats have a larger backplate with horizontal instead of vertical terminals. These FlexStats are unlikely to be accidentally forced onto a wrong backplate.

### ⚠ CAUTION

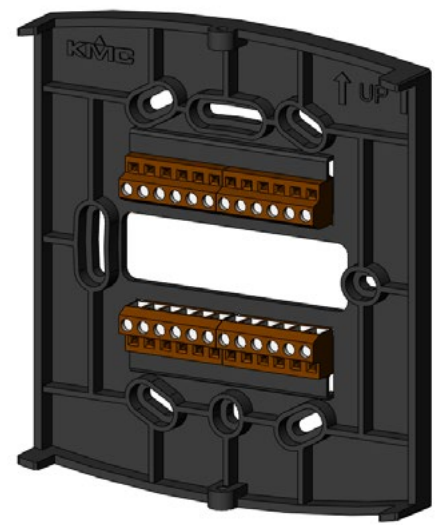
To avoid damaging multiple FlexStats, do NOT attempt to install a BAC-12xxxx FlexStat on an older BAC-10000 series backplate! The older backplate must be replaced.



(Discontinued) BAC-10000  
Series Backplate



BAC-12xxxx  
Backplate



BAC-13xxxx/14xxxx  
Backplate

### Solution

When replacing a BAC-10000 series FlexStat with a BAC-12xxxx/13xxxx/14xxxx FlexStat, **replace the old backplate** with the one included with the new FlexStat.

NOTE: For specifications, see the [BAC-12xxxx/13xxxx/14xxxx Series FlexStat Data Sheet](#) (914-035-01) and/or the [BAC-10000 Series FlexStat Data Sheet](#) (913-035-01).